

Food and Beverage Team Member Job Description

Are you passionate about food and beverages; are you bubbly and friendly; do you have excellent communication skills; are you organised, good at problem solving and work well in a team; do you have a "can do" attitude? If your reply is "yes" to all of the above, then why not be part of something exciting and join our team!!

Ideal candidates will have at least two to three years' experience of working in a restaurant/bistro environment and must be dynamic, personable, enthusiastic and have excellent communication and customer care skills.

Role and Responsibilities

Ensure thorough preparation is done to ensure smooth service – check supplies, table preparations, check and confirm reservations and table allocations, ensure dining room/restaurant is presentable, clean and tidy.

Demonstrate excellent knowledge of beverages served, including wines, beers, spirits and cocktails.

Ensure bar is ready for service, all products replenished, coolers filled and all garnishes for cocktails prepared.

Meet and greet customers and show them to their table.

Demonstrate excellent knowledge of the food and wine menus and confidently answer any queries the customer may have.

Take customers' orders and process in an efficient manner.

Be attentive, industrious, polite and personable.

Have full knowledge of allergies as well as food specific diets e.g. vegan, coeliac

Be confident in presenting bills, money transactions, cashing up and the use of credit card machines.

Provide support and training to junior and less confident servers.

Hours of Work

Hours worked will mostly be between the hours of 12pm and 10pm, Monday – Sunday.

Candidates will need to be flexible with regard to hours worked dependent on the level of hotel business and restaurant activity, as some assistance may be required for busy breakfast periods, funeral teas and other private events.

Skills required

- Good communication skills
- Good knowledge of food and wine
- Must be charismatic & personable whilst maintaining efficiency and smooth service
- Ability to work unsupervised as well as part of a team; to provide support and encouragement to junior members of staff
- Must be physically fit as the role is demanding
- Good understanding of health and hygiene

Salary

Salary is dependent upon age and relevant experience.

The hotel and restaurant is currently experiencing high levels of demand, and as such, this is a fantastic opportunity to jump on board to help promote and develop new concepts and events.